



QUALITY POLICY

Partner Link is a Mozambican company specialized in information and communication technologies, operating in the market since 2013. Committed to innovation and excellence, it offers complete solutions in IT infrastructure, network security, IT consultancy, cloud computing, technical support and maintenance, aiming to ensure the performance, security and continuity of their client's businesses.

In view of the continuous improvement of the quality of its processes, products and services, as well as the continuous and increasing satisfaction of its clients, the top management commits to:

- Establishing, implementing and continuously improve the quality management system, in compliance with the requirements of the ISO 9001 standard, as well as other statutory and regulatory requirements applicable to processes, products and services;
- Understanding and meeting client's needs, ensuring the fulfilment of their requirements and their continuous and increasing satisfaction;
- Continuously engaging and developing the capacities and knowledge of the employees, in order to ensure their commitment to maintaining and continuously improve the quality management system, as well complying with associated normative, statutory, and regulatory requirements;
- Establishing and providing efficient communication channels for the exchange of information with all stakeholders.

Conscious of the challenges posed by the market in constant transformation, the top management and all its employees commit to honouring the above declared, aiming to continue being a trusted partner and contributing with quality to the growth of businesses in Mozambique.

Chief Executive Officer

A handwritten signature in black ink, reading "Luis Clemente", is written over a horizontal line.

Maputo, 1st of December 2025

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